

SURVEY Statistics

Conducted April - May 2016
45 Questions
Responses collected on-line



3,061 Respondents*

- 1,311 Active Duty (43%)
- 205 Reserve or National Guard (6.7%)
- 807 Retiree or Veteran (26%)
- 1,171 Dept. of Defense Civilian (38%)

* Respondents could select more than one status category



RESPONDENT PROFILE

Gender

- 1,148 Female
- 1,906 Male



Age

- 18-24 yrs 138
- 25-34 yrs 796
- 35-44 yrs 826
- 45-54 yrs 734
- 55+ yrs 567



Marital Status

- 2,368 Married
- 647 Unmarried
- 46 Partner



Children's Age (if applicable)

- 725 = 6 yrs old and younger
- 673 = 7 - 12 yrs old
- 630 = 13 - 18 yrs old
- 1,513 = N/A



Annual JBLM Population Patterns

POST-SERVICE LOCATION

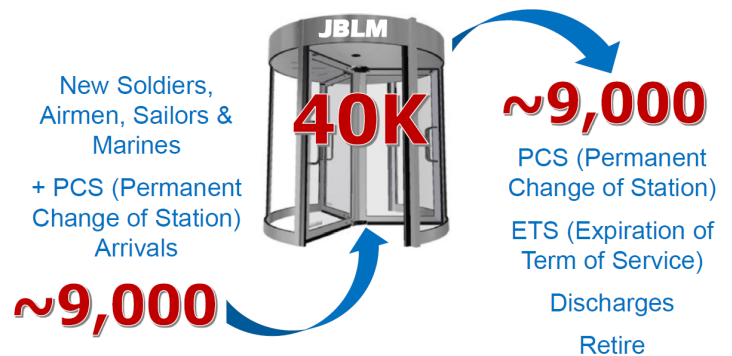
Will you stay in JBLM area when you transition off active duty?

- Yes 458 (35% of active duty respondents)
- No 320 (24% of active duty respondents)

If Yes, why will you stay in JBLM area?*

- Affordable 214
- Job Prospects 496
- Pursuing Higher Education 37
- Quality of Life in the Northwest 487
- Want to Raise a Family Here 156

* Top ranked responses - respondents could select more than one



Source: July 2016 JBLM Home Station Briefing

UNIFORMED SERVICE / DEPARTMENT OF DEFENSE

Assigned to or Employed at JBLM

- 0-1 year 535
- 1-3 years 778
- 3-5 years 379
- 5+ years 1,223

Length of Service (Active Duty, Reserve, National Guard)

- 0 - 2 years 102
- 2 - 5 years 266
- 5 - 10 years 359
- 10+ years 1,083



EDUCATION

Highest Education Completed

- High School or GED 676
- Associate's Degree 726
- Bachelor's Degree 895
- Master's Degree 595
- Doctorate Degree 169

Seeking Higher Education

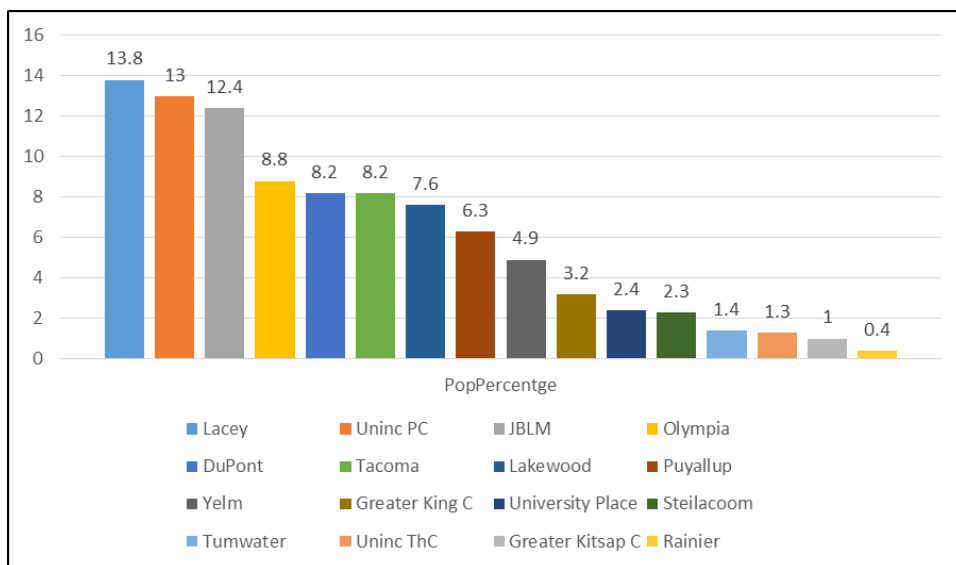
- On Base 232
- Off Base 412

Spouse Seeking Higher Education

- On Base 73
- Off Base 297



WHERE DO YOU LIVE (by percentage)?



Greater Pierce County 52%
Greater Thurston County 29%
JBLM 12.4%



HOUSING AND QUALITY OF LIFE

Do You Own or Rent?

- Own 1,821
- Rent 1,163
- Barracks/Dorms 83

Monthly Mortgage/Rent Amount

- Less than \$1,000 436
- \$1,001 - \$1,500 1,090
- \$1,501 - \$2,000 1,058
- \$2,000 + 414

Share Living Expenses with Other(s)?

- Yes 1,264
- No 1,768



Top Factor Choosing Where to Live

- Housing Price 1,023
- Quality of Education 652
- Proximity to JBLM 1,335
- Ease of Commute 1,308
- Access to Services 473
- Other 739

Do You Feel Safe Where You Live?

- Yes 2,910
- No 136

Quality of Life Near JBLM

- Great 1,008
- Good 1,495
- Neutral 306
- Negative 58



COMMUNITY SUPPORT

My neighborhood is “ ” of Service Members:

- Very Supportive 1,253
- Supportive 1,189
- Neutral 586
- Unsupportive 14
- Very Unsupportive 5



SHOPPING AND RECREATION

Where do You Shop Most?

- On Base 676
- Off Base 2,361

How Often do You Shop at AAFES?

- Weekly 1,018
- Monthly 1,001
- Quarterly 524
- Never 507



What Recreational Activities do You Do On Base?

- Movies 553
- Sports 823
- Events 972
- Other 647
- None 1,054

How Do You Learn About JBLM or Camp Murray Activities?

- www.lewis-mcchord.army.mil 853
- Social Media 1,044
- Other JBLM Websites 593
- Radio 127
- TV News 213
- Print Media 530
- Unit Briefings or Presentations 928

THE EDUCATION MY CHILD RECEIVES IS ADEQUATE

- Strongly Agree 420
- Agree 626
- Neutral 170
- Disagree 64
- Strongly Disagree 34

CHILD CARE

Use of On Base Child Care

- Never 864
- 1 - 4 hours 51
- 4 - 8 hours 43
- 8+ hours 95

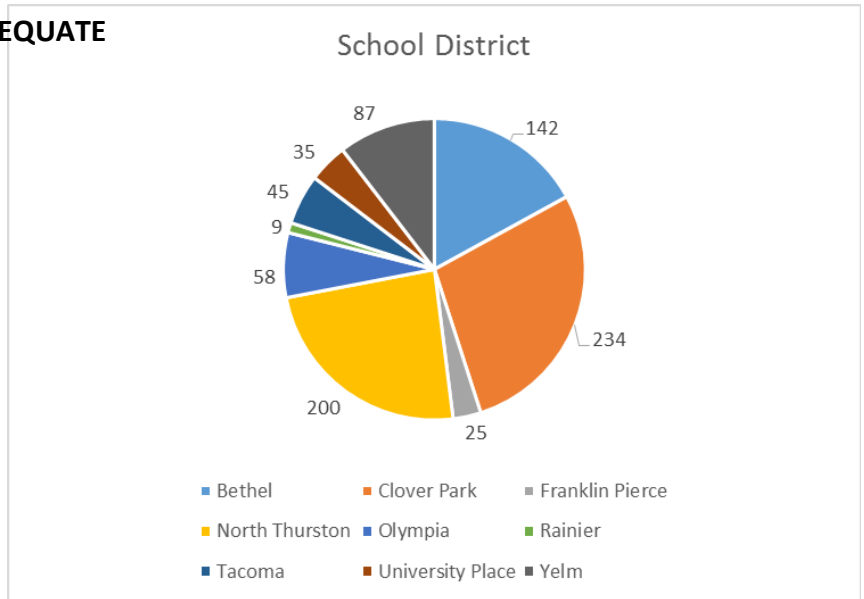
Use of Off Base Child Care

- Never 772
- 1 - 4 hours 113
- 4 - 8 hours 72
- 8+ hours 144



Cost of Child Care

- Less than \$500 184
- \$501 - \$800 197
- \$801 - \$1,500 120
- \$1,501 - \$2,000 45
- \$2,001+ 11



HEALTH CARE AND SOCIAL SERVICES

Does Your Family Have Easy Access to Health Care?

- Yes 2,369
- No 139

Family's Health Care Referral Process is Easy:

- Strongly Agree 244
- Agree 907
- Neutral 577
- Disagree 333
- Strongly Disagree 187



What Services Do You/Your Family Access?

- Food Banks 97
- Protective Services 45
- Housing Assistance 119
- Behavioral Health/Counseling 434



WHAT IS MOST IMPORTANT TO YOU AND YOUR FAMILY?

- Funding Veterans Support Organizations 430
- Providing Improved Child Care Services 222
- Improving Quality of Public Education 590
- Improving Traffic Congestion 1,539



WHAT WOULD MOST IMPROVE MILITARY-CIVILIAN COMMUNITY RELATIONS?

- Improving Traffic Congestion 1,841
- Military-Community Partnerships with JBLM & Camp Murray 242
- Holding Public Military Appreciation Events 209
- Develop More Parks and Recreational Opportunities 289
- Nothing - Relationships are Fine 293

TO SEE OTHER SSMCP SURVEYS OF ACTIVE DUTY MEMBERS, DEPARTMENT OF DEFENSE CIVILIAN EMPLOYEES, VETERANS, AND JBLM AREA COMMUNITIES, GO TO THE SOUTH SOUND MILITARY & COMMUNITIES PARTNERSHIP WEBSITE, CLICK ON "OUR WORK," THEN CLICK ON OUR "SURVEYS"

Perception of "JBLM Traffic Congestion":

SSMCP military and community survey participants believe the traffic congestion along the I-5 JBLM corridor is caused by the base's presence. In fact, I-5 has not been widened in the study area since 1975, and is inadequate to meet today's civilian population demand. Between 1970 and 2010, the population of Washington State grew by 97 percent, Pierce County's grew by 95 percent, and Thurston County's grew by 228 percent.



GATE ACCESS

What Gate do You Use Most?

- Liberty 119
- Madigan 639
- North Fort Lewis 190
- McChord Main 248
- DuPont 570
- Eastgate 286
- JBLM Lewis Main 270
- Integrity 105
- Other (incl. Barnes 94, Camp Murray 19, Logistics Center 102, Mounts Road 43, Transmission 45) 569



How Many Time Per Week do You Use the Same Gate?

- 1-5 821
- 6-10 1,263
- 11-20 651
- 20+ 260

What Time of Day do You Use the Same Gate?

- Between 0500 and 0759 2,186
- Between 0800 and 1200 348
- Between 1201 and 1500 89
- Between 1501 and 1900 364

Excerpts - ANY OTHER COMMENTS YOU'D LIKE TO MAKE?

- One of the reasons I don't live closer is because of the quality of education in the local area. I haven't seen much involvement of the base or units with the local off-post schools as they do at Fort Hood and other military posts. The higher education opportunities here are great, but many of the schools in the JBLM area rank low in the GreatSchools.org website. Community involvement and sponsorship is a must!
- 1. Activities on post are not advertised very well. I find out about the activity after the fact. 2. AAFES is not customer friendly, gas is more on post than off post. 3. Surcharge at the commissary is more than state tax. even if I bring my own bags I still get charged. 4. Would like to see more evening medical appointments available.
- AAFES would make more money if they opened up their services PX/BX/Commissary to DOD Civilian Employees. There are thousands of people employed on base everyday who may be veterans but not retirees and they can't shop on post.
- An outdoor pool on the Lewis side, would be amazing. With the weather getting increasingly hotter each summer, outdoor activities are important.
- As a AF traditional reservist and DOD civilian, it would be nice if we and our family members were covered by insurance to also use MTF/MAMC services instead of driving off base to civilian providers for appointments.
- As a tenant unit commander, I'm extremely appreciative of the great support we've received from DPW and the Garrison staff. Thank you.
- BAH should be increased before anything else. Give families the ability to keep up with the rising cost of housing.
- By far, JBLM has been my best assignment. My family loves it here so much that we are planning to retire from here.
- Civilians need to be included in events on JBLM. I only hear about events when they are over. For example, the character from the Disney movie Frozen came to JBLM. I didn't find out about until I read a new story. Information needs to be put out better.
- Would like more information on opportunities for prior service members who do not retire from the military but obtain employment in the federal system.
- Why are some of the least desirable areas directly adjacent to military bases? I think if they were safer, more military would live nearby thus reducing road congestion and a litany of other issues.
- When we transitioned (husband and I are retired military), we stayed because of quality of life in NW, job opportunities, wanting to raise our family here.
- We need to ensure that we distribute the available resources across both installations instead of just forcing one to have to go to the other for almost everything.
- Traffic issues can be resolved by partnering with local communities and offering staggered work shifts and telecommute opportunities.
- Tillicum has improved over the past 2-3 years. It's great to see Cp Murray and the food bank working together to help the community. It would be great to see more Habitat for Humanity projects in the local community with Military unit involvement.